



1290 Baltimore Pike, Suite 118, Chadds Ford, PA 19317  
www.clinical-score.com

April 1, 2016

Investigator, MD  
Center/Site  
Street  
City, STATE ZIP

Dear INVESTIGATOR:

[SPONSOR] has commissioned Clinical SCORE, LLC. to conduct telephone interviews with selected investigators and study coordinators, and web surveys plus telephone interviews with study subjects who completed:

*[Long Form Study Name]*

Clinical SCORE is an independent market research company. The goal of these interviews is to help [SPONSOR] better understand the experience of study subjects in these clinical trials which will aid [SPONSOR] in the development of patient support programs that are beneficial to our future patients and their healthcare providers. Clinical trial results provide efficacy and safety data required by regulatory authorities, but in-depth interviews provide [SPONSOR] with a richer understanding of what patients themselves experience when taking [PRODUCT] for [INDICATION]. The interviews will be conducted anonymously; neither [SPONSOR] nor [CRO] will know who participated in the study. Study subjects will never be asked to evaluate your site or site staff.

A representative from Clinical SCORE will be contacting you. He/she will explain the project, and will work with you and your staff to make this a pleasant experience. You will receive a packet of information explaining the goals, processes and logistics.

We recognize your involvement in support of this activity is beyond those required to manage clinical trials. Clinical SCORE has been authorized to compensate you and a study coordinator (and study subjects who volunteer) for the additional work. They will provide the additional information in this regard.

Clinical SCORE is very concerned about maintaining confidentiality of patient health information. No patient health information will be obtained from you or your site. Study subjects who are interested in participating volunteer for this project.

If you have any questions regarding the objectives of this effort, please don't hesitate to contact me.

Sincerely,

[SPONSOR CONTACT SIGNATURE]